

Information Technology

Goal #4 - To provide a modern and reliable communications network for the delivery of voice, video and data services.

Measure	Actual	Target	Status
Technology infrastructure sufficient to effectively support the City's needs.	47.10%	80%	◊

Why is this measure important?

Kansas City, MO citizens, businesses and employees rely on applications to perform tasks every day. These applications operate on the City's technology infrastructure, which includes items such as cables, routers, switches, servers, storage devices, wireless connections and phone equipment. The age of this equipment is important because it affects performance, availability and support costs. Consequently, the need to maintain industry standard equipment is important to keep the City's applications up and running.

What do these numbers tell us?

In the summer of 2013, the Information Technology Division established a target to maintain industry standards on 80% of the technology infrastructure supporting applications. The latest data shows 47.10% of the supporting equipment meets industry standards. This value is far less than desired. The Division is currently identifying the higher priority items to be replaced, based on a return on investment analysis. (Last updated October 2015)

